Your rights to receive a Good Faith Estimate

In January 2022, a federal law called The No Surprise Act went into effect. Under that law, you have the right to receive a "Good Faith Estimate" explaining how much your medical care will cost. By law, health care providers need to give to patients who don't have insurance or who are not using insurance an estimate of the bill for medical items and services.

You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.

Make sure your health care provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your healthcare provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.

If you schedule a health care service at least 3 business days in advance, make sure your health care provider gives you a Good Faith Estimate in writing within 1 business day after scheduling. If you schedule a health care item or service at least 10 business days in advance, make sure your health care provider or facility gives you a Good Faith Estimate in writing within 3 business days after scheduling. You can also ask any health care provider for a Good Faith Estimate before you schedule a service. If you do, make sure the health care provider or facility gives you a Good Faith Estimate in writing within 3 business days after you ask.

Make sure to save a copy of your Good Faith Estimate.

If you receive a bill that is at least $400 more than your Good Faith Estimate, you can dispute the bill.

For questions or more information about your right to a Good Faith Estimate, visit: www.cms.gov/nosurprises/consumers; call 1-800-985-3059; or email email FederalPPDRQuestions@cms.hhs.gov.